# The State Treasury's strategy



Valtiokonttori Statskontoret State Treasury

### **STATE TREASURY**

Knowledge, expertise, efficiency

#### **Operating principle**

We are a reliable administrator of government finances and compensation services, and a partner in administrative development.

#### **Service promise**

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Our services are user-friendly, clear, and easily accessible to our clients.

#### Values

Ensuring the best interests of society and our clients. The well-being and development of our personnel.

Valtiokonttori Statskontoret State Treasury

### STATE TREASURY

Knowledge, expertise, efficiency



#### **Operating policies**

We ensure the availability of the state's financial services in all circumstances.

We provide crisis-resistant compensation services.

We produce reliable group services for public administration.

We deliver excellent client and staff experiences.

We operate effectively and responsibly.



# We ensure the availability of the state's financial services in all circumstances

- We manage the state's debt and cash management and payment transactions at an approved risk level, with a focus on macroeconomics and operational continuity.
- We manage the government's lending, interest subsidies, and guarantees in an experienced and efficient manner to secure the state's receivables and liabilities while minimising the amount of incurred credit losses.
- We are implementing a reform of the technologies and infrastructure used in the state's financial services.





### We provide crisis-resistant compensation services

- We provide our compensation and other services to our clients in a user-friendly and reliable manner in all circumstances.
- We will sustainably renew the digital service environment for our compensation services while also expanding the use of automated decision-making and AI.



## We produce reliable group services for public administration

- We will strengthen our role in the steering, monitoring, and development of public finances, and we will act as pioneers in the utilisation of data resources.
- We ensure the quality and utilisation of the data concerning the finances of the state, municipalities, and wellbeing services counties.
- We develop the management of public procurement data, and we are implementing the national data repository for public procurements.
- We use our services to support the Finnish Government's knowledge-based activities.
- We promote the state's sustainability work and related reporting activities, as well as the development and renewal of state organisations.





## We deliver excellent client and staff experiences

- We develop our services together with our clients.
- We are a reliable and sought-after partner for our stakeholders.
- We value and strengthen versatile expertise, the continuous development of our competence, and good cooperation.
- Our operations are based on trust, sharing responsibility, and shared values.



### We operate effectively and responsibly

- We improve our own and our stakeholders' efficiency by utilising developing operating models, technologies, and data.
- We actively influence the ecosystems and networks in our sectors.
- We develop our operations flexibly and maintain our strong implementational capacity.
- We secure the continuity of our operations and ensure that our risk management, information security, and data protection remain at a constantly high level.
- We operate according to the principles of environmental responsibility, social responsibility and good governance, and we expect the same from our partners.